

☎ 01 437 0960

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## OUR HOSPITALS

Our Leading Care Centres

### Benidorm, Spain

IMED Hospitals is a healthcare group settled in the peninsular east, which opened its first hospital in Levante in 2004. Nowadays it has 4 general hospitals (Benidorm, Elche, Valencia and Gandia). Their values are based on 3 fundamental pillars: Committed to our patients, committed and oriented towards quality and committed towards implementing the latest innovation and technology.

### Alicante, Spain

The clinic is an international benchmark in the treatment of corneal pathologies, particularly corneal transplants, and is a forerunner in advanced refractive surgery techniques to correct presbyopia, myopia, hyperopia and astigmatism, even making it possible to correct high prescriptions and treat corneal aberrations.

# Help your patients skip the hospital waiting list

**In February 2015, The EU Cross-Border Healthcare Directive was put into national law in each of the 28 EU state member states.**

The Directive allows any citizen of an EU country to travel to another EU country for treatment and their home government has to issue a refund for the cost of the treatment.



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## ABOUT US

Surgery Now is an Irish cross-border care health service, that helps people by-pass long waiting lists and get free care in neighbouring EU Countries, under the EU cross border directive.

Surgery Now helps people find the right consultant and hospital that fits their needs best. The team guides our patients through the process to get their medical procedure, getting them back to full recovery in a fraction of the time if they were to undergo it in Ireland.

While individual cases are evaluated, Surgery Now offers packages on procedures such as knee replacements, hip replacements, shoulder surgeries, cataracts and much more.

## RESPECTING THE VALUE OF GENERAL PRACTICE

We understand that you are busy, that general practice is underfunded and asking you to do extra work that is not in your contract is neither possible nor respectful. As with any service we expect to remunerate you for your time. We respect that if you are asked to do work that is outside of your contract that you need to be funded to provide this service.

## REMUNERATION

We have liaised with your fellow GPs to agree an appropriate fee for the additional work that you will be expected to carry out on behalf of your patients. Each case will be evaluated on an individual basis but be under no illusion we value your time and the work involved in making sure your patients receive the best of care.

## DIAGNOSTICS

When sending patients to one of our hospitals that are fully accredited and have been inspected by Irish GPs, patients need a number of diagnostics. Diagnostics needed: A recent blood test, ECG, X Ray, MRSI swabs, MRI. We also require a referral letter for the receiving consultant.

Other than this you will see the patient as you would in your normal day to day care as a health care professional, you will be asked to liaise with our patient advisor from Surgery Now to ensure the smooth logistics for your patient before and post-surgery.



“ I was in awful pain for 3 years and was waiting 2 years for an appointment with consultant. In January I travelled to the IMED Elche hospital in Spain had the op there. The hospital is like a 5 star hotel and aftercare is second to none. I was recovered enough to move to Spain in April and have opened a gallery and bought a house in the last year, so I'm a new man thanks to the surgery and the speed of the whole process. ”

Gary Kelly, Malahide

## PATIENT PATHWAY



### Step 1

You identify that there is a treatment needed.



### Step 2

You or your patient will get in touch with Surgery Now for support with the process of getting treatment abroad.



### Step 3

We will send an information pack to the patient to get things started.



### Step 4

We will identify the most appropriate hospital for the treatment.



### Step 5

You will organise for your patient to have some diagnostic tests e.g. swabs, ECG, blood tests, x-ray etc... in advance of your patient travelling.



### Step 6

We will liaise with the chosen hospital to get surgery dates arranged and send the patients files for them for review...



### Step 7

Once the date is confirmed we arrange travel, accommodation and transfers to and from the airport on behalf of your patient.



### Step 8

Your patient is now ready to travel. Once they arrive at the hospital they will have an out-patient appointment with the consultant the day before they receive their treatment.



### Step 9

On discharge, your patient will receive an aftercare plan which will be shared with you.



### Step 10

Once your patient has returned home, we help them complete their application and they should have their refund between three to six months of applying. (There is currently a delay of a minimum of 3 months due to lack of resources within the HSE cross border division).



### Step 11

Surgery Now will help your patient in liaison with you with the management of their aftercare. You will receive a full report from the hospital regarding the treatment your patient received so you can update your local medical records.